

# Accountability to Increase Alignment



4- 8 Hour Course

[TALENTREALITY101.COM](http://TALENTREALITY101.COM)

## WHO:

- Managers

## DESCRIPTION:

Accountability plays a vital role in the achievement of exceptional business results and performance management systems are the key drivers for setting employee expectations and outlining role shared responsibilities. High performing companies recognize engaged, satisfied customers. Managers recognize the need to align company expectation with employee performance.

Special attention is paid to:

- Aligning company talent with a robust performance management system
- Setting clear objectives
- Coaching and Mentoring for success
- Holding employees accountable

This is an active learning course with interactive exercises and applied experiences.

## OBJECTIVE:

Participants will be able to:

- Define “accountability”
- Apply a 3-step accountability system
- Set clear performance expectations
- Hold employee accountable for performance
- Identify and effectively deal with performance issues
- Measure individual performance
- Develop effective coaching and feedback skills
- Practice team and organizational alignment



## OUTCOME:

- Improved ability to hit department & company KPI (Key Process Indicators) for performance
- Enhanced ability to set realistic and clear expectationsImproved organizational performance

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Email for more information